



Professional Services

## High Availability Software

for

**CITRIX®** | XenServer™

**Get support from the team that built HA-Lizard and understands how to properly support it.**

Pulse Supply, the sponsor of the open source HA-Lizard project is available for support options ranging from installation and setup to advanced support and custom



**Paid support from the HA-Lizard developers grants you priority access to knowledge and support when you need it.**

Priority access can save you crucial time when uptime cannot be compromised.



## Standard noSAN Installation

**\$ 500.00**

per 2 host pool

Complete installation of our popular 2 node high availability solution utilizing mirrored local storage.\*

## Standard HA-Lizard Installation

**\$ 100.00**

per host

Complete installation and configuration of our HA-Lizard high availability solution.

## Advanced Services

**\$ 250.00**

per hour—2 hour minimum

Advanced support to solve complex technical problems or assist in design and troubleshooting as needed.

## Support Pack

**\$ 1500.00**

per year

Yearly support with priority access to qualified engineers. Up to 3 qualifying incidents per year. \*\*\*

All rates are for normal business hours 9am-5pm M-F (excluding holidays) Eastern Time USA (GMT -5)

\* Requires user prerequisites to be completed which include preparation of a 2-node pool

\*\* Includes installation of HA-Lizard high availability only (noSAN and iSCSI-HA not included)

\*\*\* Support pack intended for qualifying support incidents only. Does not include assistance with system maintenance and installation.



## Additional Services:

### Turnkey Systems

**\$ 2500.00**

Per 2-node noSAN cluster

Complete installation and setup of a 2-node high availability cluster done within our labs. \*

### Custom Development

Custom high availability solutions and feature development.

Feature request and custom development priced on a case by case basis.

\* Hardware not included and to be provided by client or purchased separately

**For more information on pricing and additional services please visit our website or call us at [410-583-1701]**